

When the RTD Board of Directors appointed Phil Washington as RTD's permanent General Manager this is the statement he read to the Board, media and those in attendance:

### **ACCEPTANCE**

I WOULD LIKE TO THANK THE BOARD FOR THE CONFIDENCE THEY HAVE IN ME AND FOR THE RESPONSIBILITY THEY HAVE BESTOWED UPON ME.

I WILL EXECUTE THESE DUTIES AND RESPONSIBILITIES WITH GREAT CARE, DILIGENCE, AND LEADERSHIP.

I WOULD LIKE TO THANK THE WONDERFUL EMPLOYEES HERE AT RTD WHO HAVE STEPPED UP DURING MY TENURE AS INTERIM GENERAL MANAGER. YOUR WORK AND SUPPORT OF ME IS GREATLY APPRECIATED.

WHILE I HAVE MANY PRIORITIES AND THINGS THAT I WANT TO DO, RIGHT AT THE TOP OF THE LIST ARE:

- PROVIDING A SAFE, CLEAN, RELIABLE, COURTEOUS, ACCESSIBLE AND COST-EFFECTIVE SERVICE THROUGHOUT

THE DISTRICT. (A GOOD DAY FOR ME IS GETTING OUR RIDERS HOME SAFELY).

- WORKING WITH THE RTD BOARD, ELECTED OFFICIALS, THE BUSINESS COMMUNITY, OUR FEDERAL PARTNERS, ALL NEIGHBORHOOD COMMUNITIES, RTD EMPLOYEES AND CONSULTANTS, TO COMPLETE FASTRACKS, WHICH WILL PROVIDE GREAT TRANSPORTATION OPTIONS FOR THE REGION AND ALSO PROVIDE AN ECONOMIC BOOST FOR THE METRO AREA.
- TEND TO OUR GREAT EMPLOYEES, BUS OPERATORS, MECHANICS, SERVICE & CLEANING, AND ALL OF OUR EMPLOYEES.
- TO IMPLEMENT BOARD POLICY.
- TO CONTINUE, AS I HAVE FOR THE ALMOST 10 YEARS THAT I HAVE BEEN AT RTD, TO RIDE THE SYSTEM DAILY – TO KNOW WHAT OUR RIDERS ARE THINKING AND TO EVALUATE THE SYSTEM FOR MYSELF.
- TO LISTEN, LEAD, MOTIVATE, AND FOLLOW UP. (I HAVE OFTEN SAID THAT LEADERSHIP IS 95% FOLLOW THROUGH).

- TO HAVE FUN AND KEEP A SENSE OF HUMOR.

**MY VISION IS TO** MAKE RTD THE BEST TRANSIT AGENCY IN THE WORLD BY PROVIDING THE BEST SERVICE IN THE WORLD AND HAVING THE BEST, MOST PROFESSIONAL TRANSIT EMPLOYEES IN THE WORLD.

AGAIN, THANK YOU FOR THE OPPORTUNITY TO LEAD AND SERVE.

**I WILL NOT DISAPPOINT.**