



### **Safety is RTD's Top Priority**

RTD and our private contract service providers have recently been involved in three very tragic accidents. Our thoughts and prayers continue to be with the families and friends of those who died and with those who were injured.

We are deeply concerned about these recent accidents, which have been contrary to our overall safety record. From 2007 through the first quarter of 2010, RTD services carried more than 325 million passenger trips and traveled over 300 million miles. Over that same time period up until last week, the RTD family of bus, light rail and paratransit service providers, including our private contractors, had been involved in one at-fault fatal accident. That was one too many.

To address and reemphasize our daily commitment to safety, we have further increased safety awareness procedures throughout the District. These measures include:

- Safety reinforcement training for 100 percent of our bus operators, including our private contractors, reinforcing their previous safety training.
- Increased visibility of supervisors and managers in operating divisions to reemphasize safety.
- Analysis of past accidents to determine if there are any trends that we can incorporate into safety reinforcement training.
- Additional safety messaging posted in all operating divisions and onboard buses.
- Periodic messages to all bus operators, emphasizing that safety is our number one priority.
- Daily operational safety meetings to determine how we can best improve safety.
- Increased on-street service monitoring – to detect and correct any unsafe driving.
- "Safety First" stickers affixed to the interior of all buses – in plain view of passengers and bus operators.

The RTD family has been a vital part of the community for over four decades, and we are continuing to build the transit system that will serve the entire metro area for the next century. We care deeply about the communities we serve. Our hard-working and caring employees, contractors and their families are your neighbors, classmates and friends. Safety has been our top priority for decades, and we want to make sure you know that our commitment to safety is stronger than ever.

Lee Kemp

A handwritten signature in black ink, consisting of a stylized 'L' followed by a 'K'.

Chair, RTD Board of Directors

Phillip A. Washington

A handwritten signature in black ink, appearing to read "Phillip A. Washington".

RTD General Manager

